

QUALITY POLICY

PAR Government delivers products and services that exceed customer expectations by continually improving our processes, minimizing risk.

The PAR Government Quality Policies Manual and associated Corporate Procedures are developed and implemented to meet or exceed the requirements of ANSI / ISO / ASQ Q9001 Quality Systems Standards. The PAR Government Organizational Policies (MRPO000-DOC-03) can be accessed via the Process Asset Library (PAL).

PAR Government is comprised of PAR Government Systems Corporation and its subsidiary, Rome Research Corporation and is led by one senior leadership team and supported by a matrixed support organization. PAR Government Systems Corporation provides systems and software solutions to Federal, State and local Government agencies, as well as private industry customers as part of its Intelligence Surveillance & Reconnaissance (ISR) line of business. Rome Research Corporation (RRC – Mission Systems) is a strategic Information Technology and Communications services company that has provided support to the U. S. Federal Government. Lines of business within RRC include Communication Systems Support and Information Systems.

The corporate headquarters for PAR Government is located at 421 Ridge Street, Rome, NY. Key functional departments include Senior Staff, Business Development, Project Execution, Human Resources, IT Services/Security, Contracts Management and Accounting; all operative from this location and QMS.

PAR Government's Quality Management System (QMS), meets the requirements of the current version of ISO 9001.

The goal of the PAR Government QMS is to achieve customer satisfaction by meeting customer and applicable statutory and regulatory requirements through the application of the QMS, the continual improvement of the QMS and the prevention of nonconformity (*Contract Management*, CO000; *Compliance with Regulations*, Section 10 of *Employee Relations and Training*, ERT000)

The Quality Manual specifies the QMS activities of PAR Government including the identification of customer requirements, all quality system processes and the achievement of customer satisfaction. Appendix A provides an index of sections within this document, the associated ISO 9001 element, and the related QMS document.

Quality Assurance System

The Quality Assurance System applies to the processes and work products generated by PAR Government. The Internal Audit procedure applies to internal process audits planned and performed annually to determine whether the Quality Management System is compliant with product/service realization, conforms to the requirements of the ANSI/ASQC Q9001 and the Capability Maturity Model Integration (CMMI) Level 3, and is effectively implemented and maintained. This procedure complies with the guidelines contained within ISO 19011.

The purpose of the Quality Assurance System (QAS) is to provide controls and objectively evaluate process performance and work product development against the applicable process descriptions, standards and procedures. The Quality Assurance System must also identify and clearly document nonconformance issues; provide feedback on the results of the QA activities; and ensure that nonconformance issues are addressed. The following process elements ensure quality is maintained throughout the organization:

- The Annual Audit Schedule is modified to include project level process reviews as necessary.
- Document Control ensures control of all documentation needed to support the requirements of the Quality Manual (PGSC-DOC-00023) in a consistent and uniform manner.
 - Product Document Review ensures that all documentation is complete, fulfills the customer's requirements, and was created using PAR Government defined processes.
 - Internal Document Review ensures that all PAR Government process and other internal documentation is complete, accurate, and was created using PAR Government defined processes.
 - The Control of Quality Records procedure establishes a consistent method of identification, storage, retrieval and disposition of Quality Records.
- Internal Audits establish the authority, responsibility and procedure for conducting first-party audits that appraise and evaluate the elements of the PAR Government Quality Management System.
- The Control of Nonconforming Product procedure ensures that any product that does not meet stated requirements is identified and controlled to assess risk and prevent unintended use or delivery.
- The Corrective Action process provides PAR Government personnel with a consistent method of applying corrective actions to ensure that identified problems are corrected and measures are put in place to prevent them from recurring.
- The Customer Interaction process describes how customer feedback is maintained and ensures that all complaints, whether internal or external, are directed to the correct department/person for resolution and are documented.